



1214 Columbus Ave. Bay City, Michigan 48708

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COVID-19 Pandemic Plan: PATRONS

1) PATRONS

a) Introduction

We are committed to your safety. Making sure you are safe and healthy is our highest priority. We know you are anxious and nervous about the COVID-19 pandemic, and we will do whatever is necessary to support you during this difficult time. Before coming to the theatre ask yourself these questions. Am I feeling well? Have I been traveling out of the area in the last week? Have I been exposed to anyone with COVID-19 or anyone who suspects they've been exposed? If you answer yes to any of these questions, please stay home.

b) Upon Arrival at the Theatre

- (1) Face coverings or masks must be worn at all times.
- (2) Only the main doors on Columbus will be opened.
- (3) Please sanitize hands upon entering the building and while in the building. Hand sanitizer stations are available throughout the building.
- (4) If you are ill or have been exposed, please stay home. The House Manager will have the final decision to allow people to stay at the theatre and reserves the right to refuse admission to any patron who may appear ill.

c) **Social distancing** must be maintained at all times in the lobby, the restrooms, and the auditorium. Please maintain a 6-foot distance between yourself and others.

d) Communication

- i) Bay City Players has implemented a Pandemic Plan in response to the COVID-19 outbreak. A PDF of the Pandemic Plan is available on the website.
- ii) Our ticketing system, ETIX, provides us contact information for our patrons which will be used if case contact tracing becomes necessary.

e) Basic Hygiene

- i) Wash Your Hands with soap and water for at least 20 seconds. Use the hand sanitizer when water is not available. Soap and water are preferential if hands are visibly dirty.
- ii) Patrons Should Stay Home when they are sick.
- iii) Policy on Symptoms of COVID-19: Patrons who have symptoms of acute respiratory illness are asked to stay home and not come to the theatre until they are free of fever (100.4° F [37.8° C] or greater using an oral thermometer), signs of a fever, and any other symptoms for at least 24 hours, without the use of fever-reducing or other symptom-altering medicines (e.g., cough suppressants).
- iv) If you are determined to be ill, the House Manager will have the final decision to allow people to stay at the theatre.
- v) **Avoid touching** eyes, nose, and mouth with unwashed hands.



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- vi) **Avoid Close Contact** with people who are sick.
 - vii) **Do Not Share Food and Drink**
 - viii) **Cover your Cough or Sneeze** with a tissue, then throw the tissue in the trash.
 - ix) **Clean and Disinfect** frequently touched objects and surfaces.
 - x) **Watch for Symptoms.** If a patron begins to experience illness, immediately send them home to seek medical advice.
 - f) **Until further notice, shows will not have intermissions and concessions will not be available.**
 - g) **Restrooms are available if needed.** Sanitizing wipes will be available in the restrooms to wipe down areas after use.
- 2) **COVID-19 Probable Positive Case Response**
- a) Patrons who are well but who have a sick family member at home with COVID-19 should stay home. Once home, they should conduct a personal risk assessment and consult a health professional for isolation and testing recommendations.
 - b) If an employee or volunteer is confirmed to have COVID-19, Bay City Players will close the building for sanitization and notify employees and volunteers by phone and email. The local health department will be consulted to assist in notifying patrons that were exposed.